



CUSTOMER SATISFACTION SURVEY FORM

We value your feedback to help us improve our services in order to serve you better

1. How do you rate our services in the following areas?

	Excellent	Satisfactory	Unsatisfactory
a) Turn Around Time	<input type="text"/>	<input type="text"/>	<input type="text"/>
b) Professionalism	<input type="text"/>	<input type="text"/>	<input type="text"/>
c) Courtesy	<input type="text"/>	<input type="text"/>	<input type="text"/>
d) Communication	<input type="text"/>	<input type="text"/>	<input type="text"/>
e) Friendliness	<input type="text"/>	<input type="text"/>	<input type="text"/>

2. Which areas would you like us to improve on?

.....
.....
.....
.....

3. Overall view of our service delivery

Unsatisfactory	Satisfactory	Excellent
<input type="text"/>	<input type="text"/>	<input type="text"/>

Thank you for taking time to fill this form.

Name(optional).....

Contact

Details:(optional).....

Date:

Please drop this form in our suggestion box.